# MODERN SUSSIN

# PARTNER UPDATE

# INTRODUCTION OUR STRATEGIC OBJECTIVES THIS YEAR'S ACHIEVEMENTS

- BRAND DEVELOPMENT & CREATIVE CAMPAIGNS
  - KEY RESULTS
  - WEBSITE
  - CAMPAIGN: 000
  - SECONDARY CAMPAIGN: A PLACE BEYOND BELIEF
  - CONTENT CREATION
  - PRESS & WHAT'S NEXT?
- RESEARCH & REPORTING
- GOVERNANCE & PARTNER ENGAGEMENT

2021-2022 & 2022-2023
SUSSEX MODERN COMMUNITY
CAMPAIGN & RESEARCH FUNDERS



'Our purpose is to change the tourism narrative – working in partnership to tell a different story about Sussex to the outside world, leading to greater prosperity for the people who live and work here.'

Thank you for your continued support of Sussex Modern. It's wonderful to know that you value the chance to collaborate with your peers and tap into the tourism market as a curated group to showcase Sussex, by being a Sussex Modern partner.

Tourism requires a joined-up approach between providers, to present visitors with a richer offer, and we are dedicated to delivering on our vision. We're proud to share with you what we have achieved together in 2021/22 and communicate with you our plans for 2022/23.

Nathaniel Hepburn Chair, Sussex Modern



Since its foundation in 2016, Sussex Modern has had **three clear objectives**, informed by a wealth of data indicating that a high percentage of prospective visitors and investors had a negative or non-existent perception of what Sussex had to offer. These are to:

- Identify "hero" industries and promote a clear and consistent narrative of Sussex upheld by the three pillars of: ART | LANDSCAPE | WINE
- 2. Create a fresh, contemporary and youthful identity for the region
- 3. Increase the value of the visitor economy in Sussex by:
  - Attracting international visitors
  - · Increasing overnight stays
  - · Attracting higher-spending visitors
  - · Becoming a leader in wine tourism in Sussex
  - · Changing perceptions of Sussex
  - · Joining up fragmented visitor messaging
  - · Encouraging cross promotion between businesses

'Sussex Modern has been agile in attracting investment through the pandemic, to ensure Sussex has a strong and focussed profile as the sector reboots; it has also concentrated on research so that we are ready to build clear informed strategies to maximise our profile and reach internationally.'

Kirsty Goring, Brand Director, Wiston Estate Winery

### THIS YEAR'S ACHIEVEMENTS

Sussex Modern is well-placed to build high profile Sussex based campaigns and strategy quickly, as we re-emerge from the pandemic. In order to ensure that Sussex claimed its share of the domestic market at this crucial time, positioning the county as an attractive place to visit, live, work, invest and study, Sussex Modern lobbied for - and was granted - covid recovery grants from the UK Community Renewal Fund and South East Local Enterprise Partnership (SELEP) ReviVE programme.

In the last year, Sussex Modern has led on the delivery of over £1m of public investment to:

- · build a brand for the region's wine and cultural visitor economy
- · build an evidence base for future investment

BRAND DEVELOPMENT & CREATIVE CAMPAIGNS

RESEARCH & REPORTING

GOVERNANCE & PARTNER ENGAGEMENT

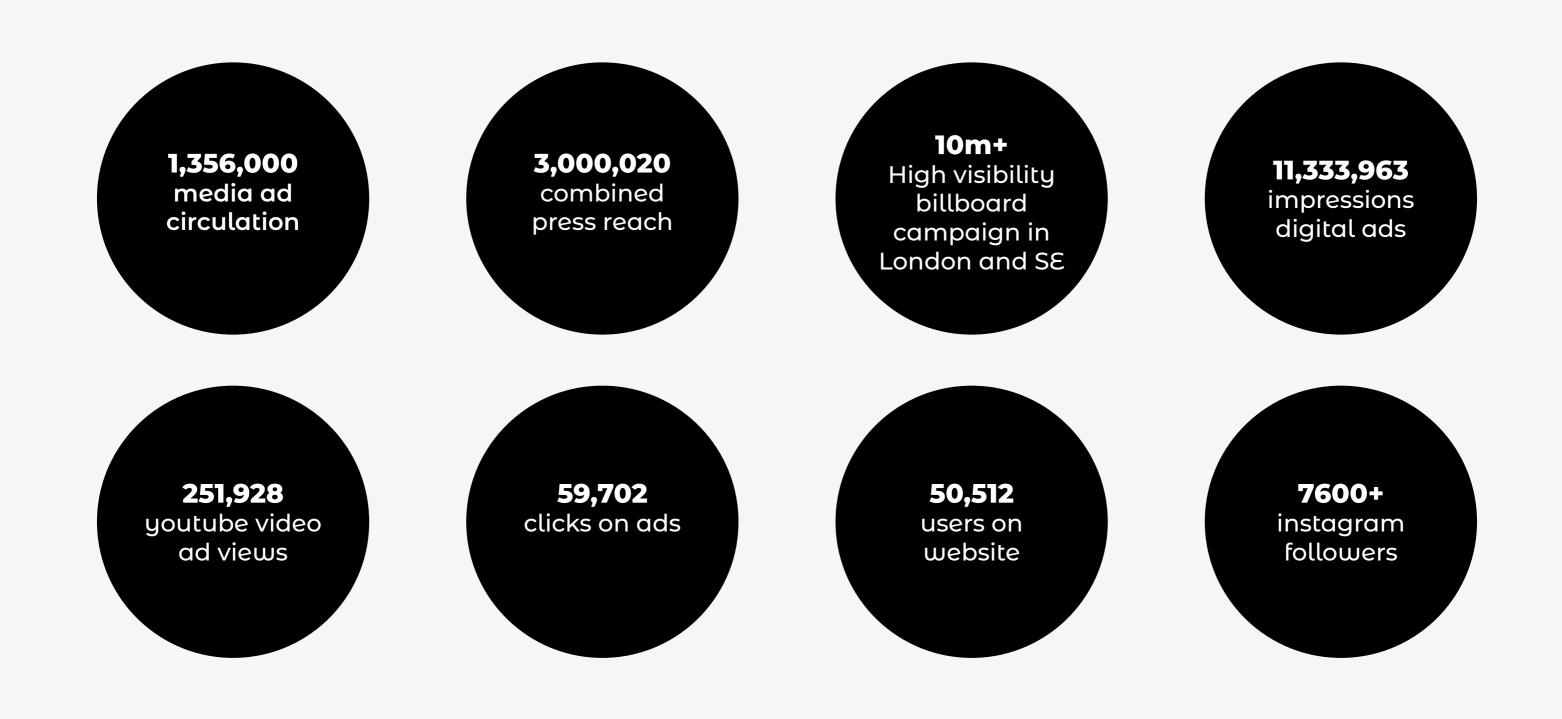


To further our objective of creating a fresh, contemporary and youthful identity for the region, we worked with Playne Design on a freshened-up visual identity and digital presence for Sussex Modern.

Out of this work was produced:

- · A new and improved website
- · High-visibility marketing campaign
- Refined brand identity and tone of voice for all marketing channels
- Engaging digital content including videos, photography and editorial

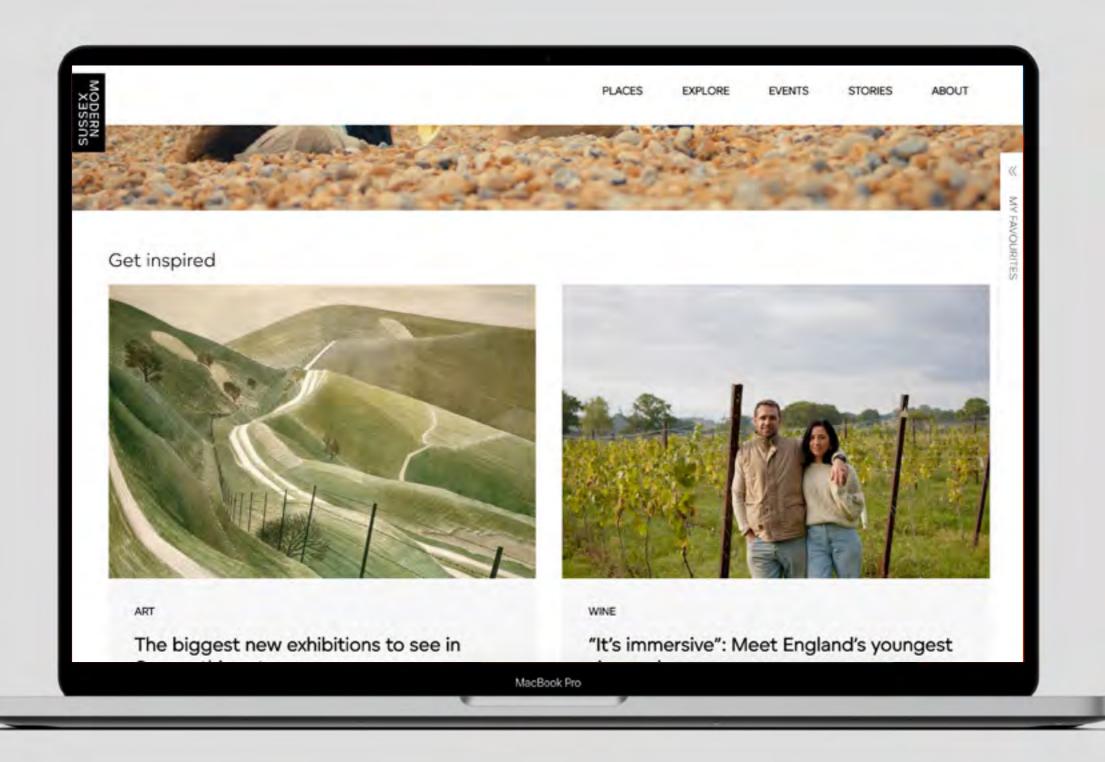
### **KEY RESULTS**

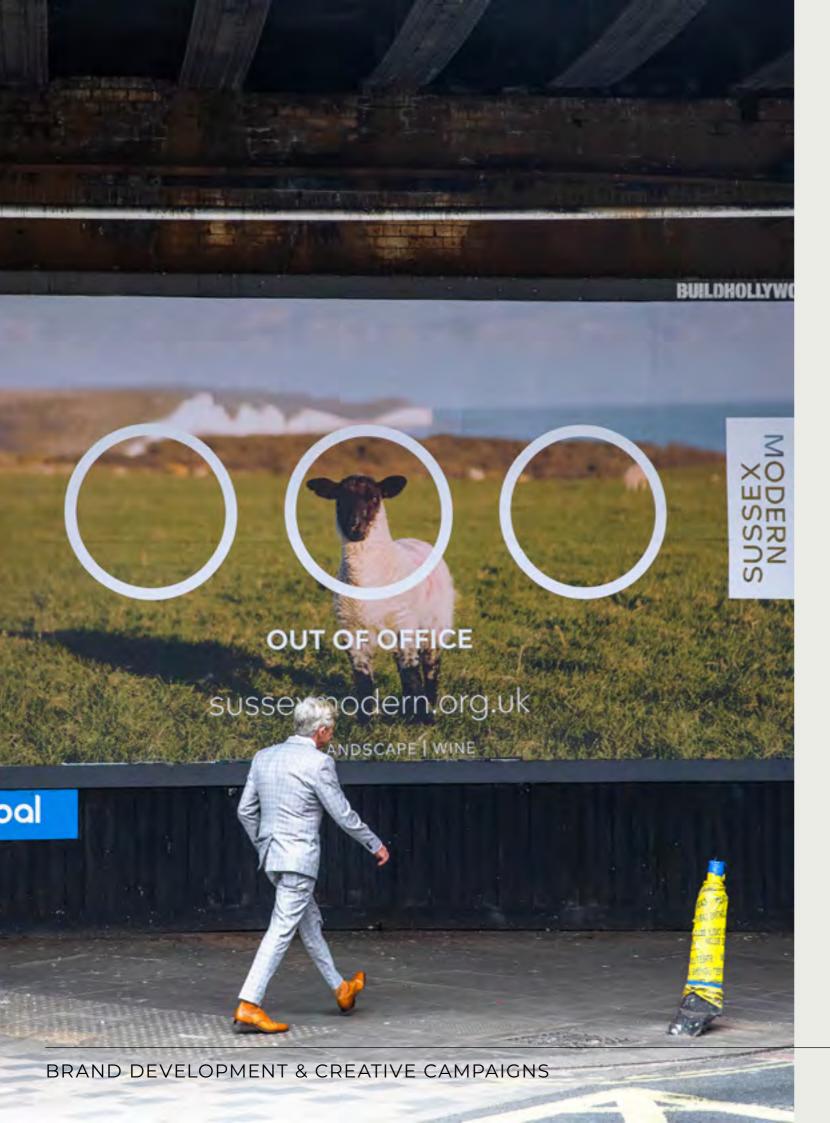


These are interim results with campaigns still running.

## SUSSEX MODERN WEBSITE

This summer, the <u>Sussex Modern website</u> was redeveloped in order to reflect our new brand identity and offer far more to our partners and audiences. The result is a future proofed online space that will meet the demands of Sussex Modern for years to come, with plenty of room to grow.





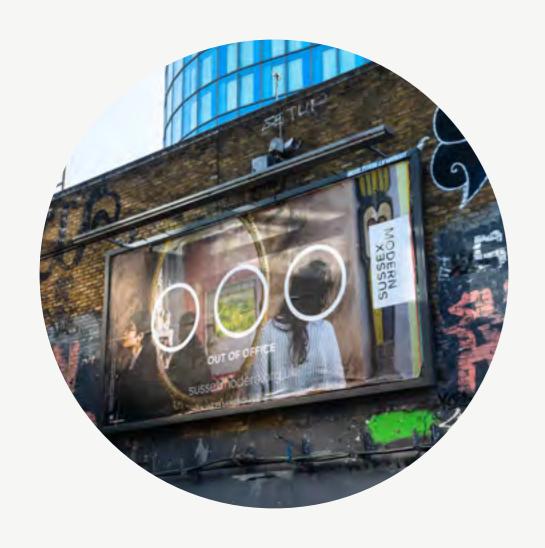
#### Campaign: 000

Working with Playne Design, we developed and delivered an Out of Home marketing campaign rolled out on posters and billboards in Sussex and London, full-page insertions in national press, Google ads, and social.

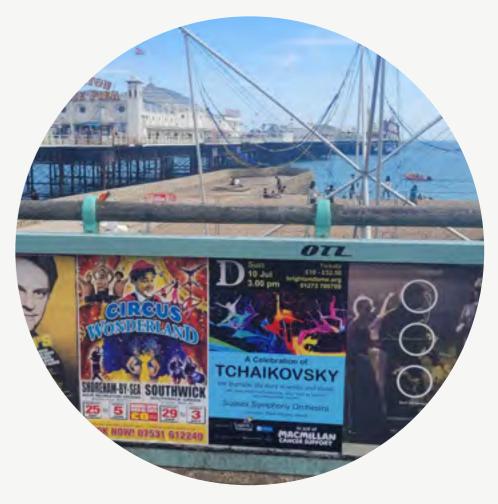
The campaign took the OOO ('out of office') acronym as its visual hook. It was strategically designed to work in a number of ways for multiple target audiences and objectives, to attract visitors to Sussex, but also those looking to live, work, invest and study.

The campaign was featured on more than 20 prominent billboards across South and East London, and Sussex's rail network, with high-impact, long running placements in prime concourse sites at Victoria & Charing Cross stations, and an entire row of escalator panels at Gatwick Station.

The rail sites alone were seen by more than 6 million people, with other key London sites like the Graffitti Tunnel and London Bridge accumulating enormous footfall.















#### Secondary campaign: A Place Beyond Belief

In addition to the OOO campaign, we also marketed Sussex as A Place Beyond Belief, thanks to the spellbinding messaging included in the visually arresting works of Nathan Coley.

Billboards carrying these words were presented everywhere from Newhaven dock to London's busy streets, commuter hubs and high-impact press insertions - including a back cover wrap of the Sunday Times Culture Magazine.

Media Owner	Placement & Size	Publication Date	
Sunday Times	Culture Magazine - South	Sun 26 June	
	Page		
Time Out	Magazine	Thur 23 June	
	Page		
Conde Nast Traveller	Magazine - Food & Drink	September	
	Page		
Guardian	Magazine	Sat 25 June	
	Page		
Evening Standard	ES Magazine	Thur 23 June	
	Page		





Our content strategy this year has been focused on conveying the following messages:

#### The experience of being in Sussex

Through commissioning of new photography focused on people in the environment, and the wider lifestyle offer of the region.

#### Attracting new audiences

Collaborations (eg a <u>series of videos</u> with wine influencer Hannah Crosbie of Dalston Wine Club), a contemporary photographic style and upcoming collaborations with brands like TOAST will help us to access and attract more of our target audiences.

# Creating a sense of place by positioning SM partners as gateway attractions

Through the development of 5 x place stories, a Sussex Modern zine, the start of an events section on the website and a broader social media strategy that represents the Sussex Modern lifestyle, we are bringing the region to life.

#### The people are the place

A focus on people - including these films in which local creatives talk about why Sussex is such a special place (to visit, live, work) and a series of 'Wine People' features that tell the human stories behind our vineyards.



#### **Press**

A summer press trip to the Lewes district generated coverage worth £538k, reaching 17 million readers. See the full media coverage report <u>here</u>.







#### What's next?

In the coming months we will:

- Publish our Sussex Modern zine pilot, with the aim of making this an annual publication
- Develop a wine tourism portal and improved wine content on the Sussex Modern website
- · Create new video content to tell the Sussex wine story
- · Produce 5 x sustainable transport routes
- · Run a Google Ads campaign
- Co-ordinate with and deliver wider Turner Prize wraparound campaign to encourage overnight stays
- Add food and drink and overnight accommodation to the website
- Build a new asset hub via Dash, including photography, video, toolkits and reports

PRESS & WHAT'S NEXT

# RESEARCH & REPORTING

#### Building an evidence base for future investment in Sussex

In the last year, Sussex Modern has worked with Plumpton College and South Downs National Park to appoint independent consultants to deliver global research into wine tourism, market segmentation, sustainable transport and bookable products in Sussex.

No	Project	Author	Title	Description	
COMMISSIONED					
1	Wine Tourism	Matthews Associates	Wine Tourism Investment Implementation Plan	Sets out the investment priorities, actions and investment required to make Sussex the UK's foremost wine tourism region.	
2	Wine Tourism	Matthews Associates	Wine Tourism Investment Implementation Plan - Technical Reports	Details the evidence and data required for bidding for government funds and supports the case for investment in wine tourism.	
3	Market Segmentation	Blue Sail	International Segmentation for Sussex	Reviews the best prospect international segments for Sussex focusing on premium products and experiences, with a particular focus on wine tourism.	
4	Sustainable Transport	Urban Foresight	Low Carbon Visitor Transport Investment Plan	Identifies the barriers to low carbon visitor transport and the potential for short and long-term interventions to address these barriers, focussing on Lewes district.	
5	Sustainable Transport	Urban Foresight	EV Charging Points Guidance and Toolkit	A small business step-by-step guide to EV charging installation.	
6	Bookable Product	Deborah Brookes	Bookable product for Wine & Culture Tourism	Identifies the barriers, challenges and opportunities to distribute bookable products, booking platform options, and domestic and international case studies.	
7	Wine Tourism	Jackman McGovern	Tourism Lessons from New World Wine Regions	A deep dive into the key drivers of wine tourism across three successful New World wine regions.	

RESEARCH & REPORTING



#### 2021 - 2022

In the last year we have:

#### Governance and Strategy

- · Commissioned independent consultants to develop governance and strategic review
- Opened recruitment process leading to appointment of two additional independent Board members:
   Ayesha Karim and Torvald de Coverly Veale
- Accepted invitations for three board members to sit on the newly formed Sussex Visitor Economy board alongside Visit Brighton, East Sussex and West Sussex councils
- Worked with Plumpton College and South Downs
   National Park to appoint independent consultants to
   deliver global research and prepare an investment plan
   to secure future funding

#### Membership Growth and Fundraising

- Secured SELEP recovery funds to aid recovery of regional tourism sector post-Covid
- Secured Government funding to develop a wine and cultural tourism strategy
- Developed a growth strategy across core and associate partners, and researched prospective new members.
- Appointed Emilie Lashmar, our new Community Manager to develop internal communications amongst our partner network

#### 2022 - 2023

In the coming year we will:

#### Governance and Strategy

- Continue to be agile and responsive in how we support the high value tourism economy in Sussex, in relation to COVID19 recovery and cost of living challenges
- Move to formally constitute the organisation as a CIC or similar public interest company.
- Migrate finances from host partners to create independent financial processes and bank accounts.
- Develop a wine tourism leadership group with key regional and national policy leads and decision makers
- Develop a wine partner sub committee to improve consultation and internal communications through a period of substantial growth and development on wine tourism
- Work closely and support the development of Culture East Sussex
- Co-ordinate with and deliver wider Turner Prize wraparound campaign
- Work with Sussex Visitor Economy group, regional stakeholders and wine partners to develop and adopt a wine tourism strategy for Sussex

#### Membership Growth and Fundraising

- Work with local authority partners to secure public funds for regional economic growth
- Lobby Government (DCMS, DEFRA) for direct wine tourism funding
- Recruit new art partners in accordance with partner values
- Recruit wine partners to ensure that the sector has a single strategic voice and lobbying power
- · Recruit first wave accommodation partners
- Research and develop refreshed landscape partners and wider food / drink partners (incl breweries)
- Invite partners to access our newly developed bank of assets including photography, video, toolkits and reports.
- Improve and develop our partner comms in order to encourage more collaboration, networking opportunities and growth
- Offer more PR, marketing and media opportunities for partners

#### ART PARTNERS

ATTENBOROUGH CENTRE OF THE CREATIVE ARTS

BRIGHTON MUSEUM AND ART GALLERY

CHARLESTON

CHICHESTER FESTIVAL THEATRE

DE LA WARR PAVILION

DITCHLING MUSEUM OF ART + CRAFT

FARLEYS HOUSE & GALLERY

**GLYNDEBOURNE** 

HASTINGS CONTEMPORARY

LEWES DEPOT

NEWLANDS HOUSE GALLERY

PALLANT HOUSE GALLERY

TOWNER EASTBOURNE

UNIVERSITY OF SUSSEX

WEST DEAN COLLEGE OF ARTS AND CONSERVATION

#### LANDSCAPE PARTNERS

AMBERLEY WILD BROOKS NATURE RESERVE

ASHDOWN FOREST

CISSBURY RING

**DEVILS DYKE** 

**DITCHLING COMMON** 

FIRLE BEACON

HIGH WEALD AREA OF OUTSTANDING NATURAL BEAUTY

KINGLEY VALE WALK

LONG MAN OF WILMINGTON

MALLING DOWN NATURE RESERVE

PEVENSEY BAY

RYE HARBOUR NATURE RESERVE

SEVEN SISTERS AND FRISTON FOREST

SHEFFIELD PARKLAND

#### WINE PARTNERS

**ARTELIUM** 

ALBOURNE ESTATE

ASHLING PARK

**BLUEBELL VINEYARD ESTATES** 

**BOLNEY WINE ESTATE** 

HIDDEN SPRING VINEYARD

OASTBROOK ESTATE

OXNEY ORGANIC ESTATE

RATHFINNY ESTATE

RIDGEVIEW WINE ESTATE

STOPHAM ESTATE

**TILLINGHAM** 

TINWOOD ESTATE

WISTON ESTATE

#### **BOARD MEMBERS**

#### AYESHA KARIM

Head of Product at EQL akarimkhan@hotmail.com

#### KATHARINE BEER

Sustainable Tourism Lead at SDNP katharine.beer@southdowns.gov.uk

#### KIRSTY GORING

Brand Director at Wiston Estate kirsty@wistonestate.co.uk

#### MARK DRIVER

Owner of Rathfinny Wine Estates Markd@rathfinnyestate.com

#### NATHANIEL HEPBURN

CEO of Charleston & Chair of Sussex Modern n.hepburn@charleston.org.uk

#### STEWART DREW

CEO of De La Warr Pavilion & Chair of 1066 Country stewart.drew@dlwp.com

#### TORVALD de COVERLY VEALE

Business& Brands Strategic Advisor at dCV Brand Essentials tdecve@gmail.com







SOUTH DOWNS NATIONAL PARK



>LOCATE EAST SUSSEX









The Chalk Cliff Trust

# MODERN SERN

#### THANK YOU

SUSSEXMODERN.ORG.UK @SUSSEXMODERN